

Hot Water Heat Pumps Ltd warrants to the customer (providing the customer is the original purchaser of the goods and such goods are in the possession of and used by the customer), that:-

This unit is warranted to be free from defects in materials and workmanship for a period of twenty four months from the date of purchase and delivery. Hot Water Heat Pumps Ltd will free of charge within the hours specified below, replace or repair (at Hot Water Heat Pumps option) any part of parts of the goods purchased proved to Hot Water Heat Pumps satisfaction to be defective by faulty materials or workmanship.

This warranty covers the compressor and refrigeration system for a period of twenty four months, the titanium tubing within the Heat Exchanger is guaranteed against corrosion for thirty years.

Repair work under this warranty is limited to service during the distributor's normal hours. A surcharge in respect of service outside normal working hours shall be borne by the customer.

THIS WARRANTY SHALL NOT APPLY TO:

1. Any defect which in Hot Water Heat Pumps opinion arises due to misuse, neglect, negligence or accident; or to any damage caused by flood, fire or act of god.
2. Any defect or stoppage resulting from failure or inadequacy of the customer electric power. Electrical installation of electrical equipment must be carried out by a registered electrician and final installation of heat pumps must comply w the local electrical supply authority requirements and regulations.
3. Equipment must be adequately protected from the elements or damage from other outside sources.
4. This warranty does not extend to include any components or equipment manufactured or supplied by any other person other than Hot Water Heat Pumps Ltd staff. Hot Water Heat Pumps Ltd is not liable under any warranty expressed or implied unless the goods or equipment have been paid for in full.
5. Attention is drawn to providing adequate ventilation to this unit. Failure to observe this requirement could cause air flow restriction which would make this warranty void.

The terms of warranty given above are expressly restricted to the repair and replacement of defective parts of the goods purchases and excludes every condition or warranty not herein expressly set out. In particular Hot Water Heat Pumps is expressly not liable or responsible in any way for any incidental or consequently damage or loss of any kind.

This warranty replaces all other warranties expressed or implied and all other obligations or liabilities on Hot Water Heat Pumps respect of the sale of this equipment. Hot Water Heat Pumps does not assume not authorise any person to assume on its behalf any other liability in connection with the sale. Employees or agents of Hot Water Heat Pumps Ltd or the distributors have no authority to vary the terms of this warranty.

This warranty will continue in force for its original term irrespective of what replacements may be made under it, but such replacements shall not attract any fresh warrant.

Please detach this section and send to the following address:

Hot Water Heat Pumps
PO Box 21-586
Henderson
Auckland 0650
Fax:09 838 6223
e-mail: info@waterheating.co.nz



Tick here for subscription to our newsletter

Product Registration Form

Customer's name _____ Date installed _____

Customer's address _____

Model Number _____ Serial Number _____

Dealer's Name _____ Customer's Email _____